



Disability Services 

The Intensive Support Service

An Alternative Model of Service Delivery in Tasmania

Department of Health and Human Services 

Disability Services

The Purpose of ISS

- Support of a higher intensity than usual
- Support that is 'non standard' and individually tailored
- A range of specific support environments
- Coordination of support

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The Principles of ISS

- Maintain people within their existing support networks in the community
- The person's challenging behaviour is not the responsibility of the individual client
- ISS Support Plans focus primarily on understanding the causes of the challenging behaviour
- ISS Support Plans are carried out within the context of a therapeutic environment

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The Principles of ISS

- ISS Support Plans are focused on developing the skills of the person
- ISS Plans use the least restrictive alternatives available.
- ISS treatment practices are based on well-researched approaches and techniques.
- Successful outcomes for clients are based on the focused involvement, collaboration and commitment of all key players

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The Assessment Report

- Environmental Analysis
- Skills Assessment
- Background Factors & Triggers
- Functional Analysis
- Analysis of Meaning

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The ISS Support Plan

- Environmental Strategies
- Skill Development
- Direct Treatment
- Reactive Strategies
- Short term & Long term goals

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Is the Plan Working ?


- Baseline Data
- Observational Reliability
- Procedural Reliability & 3 Tier Training
- Periodic Service Review

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Client Outcomes

- Clients on Supervision Orders
 - Reduced levels of support & exit from a T.U.
 - Paid employment
 - Increased access to the community
- Clients with Challenging Behaviour
 - Reduced frequency and severity of Target Behaviour
 - Reduced levels of medication
 - Increased access to the community
 - Increased skills & paid employment

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